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## Interpersonal surveillance and user-led policing on social platforms

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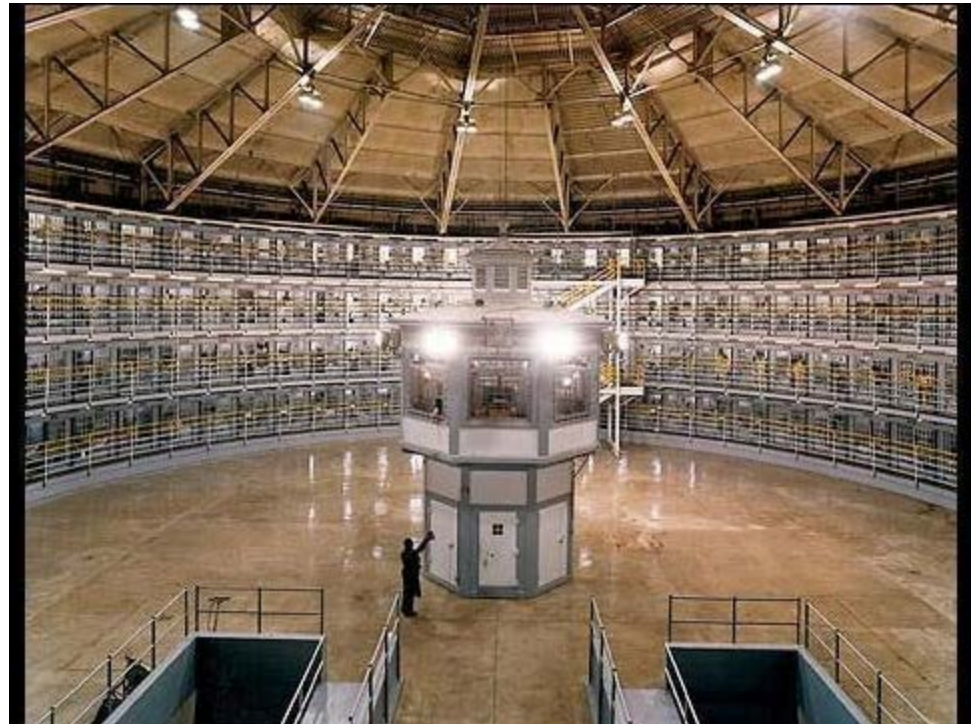
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<https://ro.ecu.edu.au/slbd/2>

# **Interpersonal surveillance and user-led policing on social platforms**

Daniel Trottier, PhD

2<sup>nd</sup> June, 2015

# Introducing Surveillance



# Privacy and Visibility

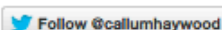
- Privacy as... the right to be let alone
- Privacy as... binary
- Privacy as... gradations / layers
- Privacy as... contextual
- Privacy as... cultural

# We know what you're doing...

a social networking privacy experiment



22,089 people like this. Be the first of your friends.



Public Facebook statuses - Foursquare location finder - Facebook friend checkins - Contact

[About this tool](#)

## Who wants to get fired?



**Choi Fong M.**  
I hate my Boss.. & i hate HongKong people....  
about 7 hours ago, 2 people like this, posted from web



**Jimmy '.**  
I hate my boss. He cut off my pay cauz I slept in for one day, and now I'll not have enough to go out for the 12th :@  
about 1 days ago, 1 people like this, posted from web



**Anastasia R.**  
Im getting so mad right now I hate my boss Jay I hope he dies better yet I feel like killin him if you in a bad mood don't take it out on everyone at the job like wtf its way to hot to take your shit-\_- #Piss off  
about 6 days ago, no people like this, posted from Mobile



**Itumeleleng S.**  
I hate my boss so mch, his so arrogant bloody ass  
last week, no people like this, posted from Mobile



**Niru S.**  
I hate my boss!  
last week, 3 people like this, posted from web



**Grant T.**  
I hate my Boss he is such a twat. Tyson Brind grrrrrr  
about 2 weeks ago, 3 people like this, posted from web

## Who's hungover?



**Jake Breadcock B.**  
some people wake up late i wake up mad late, all the time, hungover, its a sad state  
about 1 hour ago, 1 people like this, posted from web



**Ronnie Kinyoni D.**  
I'm so hungover that light makes me feel as bad as a chick saying "You're the father."  
about 2 hours ago, no people like this, posted from Mobile



**Paul K.**  
morning pals hungover coz yesterdy waz ladies nite,2dy iz?  
about 2 hours ago, no people like this, posted from Mobile



**Michelangelo Mikey B B.**  
being sick and hungover at the same time is confusing as fuck  
about 3 hours ago, 2 people like this, posted from web



**Niki DrInNki N.**  
Tonight in The Castle on Dark Asylum Radio join me, DJ DrIn Nki for some fun.... no plan yet, but thinking [:SITD:] (Official), TraKktor, R.I.P. (Roppongi Inc. Project), and Straftanz will all make an appearance... on in about 30 min....  
about 4 hours ago, 1 people like this, posted from Photos



**Aaron Jack R.**  
umrrrrgh hungover as fuck , whos keen to do it all

## Who's taking drugs?



**Rahim L.**  
God is peace and love# God smoke cannabis!!! :o  
about 3 days ago, no people like this, posted from Links



**Kurun P.**  
day is coming, herbal freeness for everyone. wreck this mess !  
about 6 days ago, no people like this, posted from Links



**JoJo JzLca Ozer H.**  
Je Sm0ke Le CaNNabis"!!!!!! Wanunupa Kotra Maxime Olendk Naks Onatr Knky Kanéka Max Jzl Onatr Arley Ldrn Yaay Ljg Otsyud Ozer Atanei  
last week, 11 people like this, posted from Share\_bookmarket



**Waddah Z.**  
My story with my ex love(cannabis): My first joint:2004 i see the world perfect 2004\_2008:I smoked for pleasure in about once a week 2008:i'm addicted I became the worship of that plant 2009\_2011:Promoter drug with my friend Jamel He is currently incarcerated :( now i'm in the country of zakataka we smoke every days not every days every hours not every hours every moment...We kill ourselves to ourselves 2012:For me tasted tired .Hatred has become a smoke.. Now i'm freeeeee.. fuck u my love (maria vitta)  
last week, 2 people like this, posted from web

## Who's got a new phone number?



**Sandra K.**  
To those interested: This is my new phone number from xnd of July: 07x4xxxx160  
about 8 hours ago, no people like this, posted from web



**Raymond M.**  
his my new phone number 07x107xx7x6 so u can call me on my phone now not susan phone  
about 15 hours ago, 2 people like this, posted from web



**Sid Knee M.**  
i got my phone working again but i got a new number gimme a text so i've got yours too 07401xx1x71  
yesterday, no people like this, posted from web



**Tristan D.**  
Righty folks chloe decided to hide ma phone so new number 07x0110661x vodafone though so nae 0x unlimited  
yesterday, no people like this, posted from web

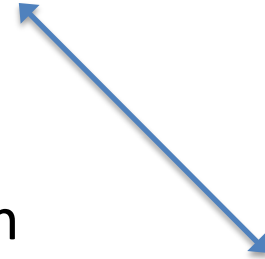
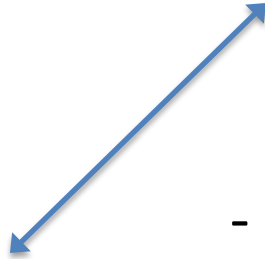


**Ellis M.**  
Got new phone new number is 07x0xxx70xx  
about 1 days ago, no people like this, posted from Facebook for Android

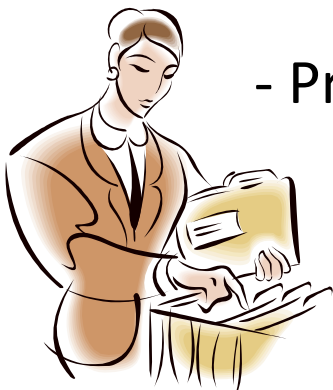


**Mike D.**  
ok folks. New phone number is 07770xxx6xx  
about 2 days ago, no people like this, posted from web

Individuals



- Share interface, information
- Share potential of being watched
  - Justifies watching others
  - Amplifies self-scrutiny
- Professional users have personal credentials



Institutions



Businesses

# Social Media Policing

Changing relation between police and public

- Domestication of technology (Silverstone and Haddon)
- Function/Surveillance creep (Lyon)
- Decentralized users, centralized control (Galloway and Thacker; Goldsmith)

# Some questions...

In the context of new technologies, user and police response...

- What kind of policing is taking place? How are citizen/users involved?
- How does this differ from earlier examples of media use by police and citizens?
- Does this impact relation between users and police?
- How do these developments impact other practices on social media?



# (1) User-led Policing/Surveillance



Ashton Isht ▸ Vancouver Riot Pics:  
Post Your Photos

7 August 2011

Rioter/ Instigator #700 – FACE Compo & Tattoo details.

Heavy Set, Caucasian Male Rioter: Bald/ shaved head w/ distinctive tattoos ( top back of head, neck, arms & ankle(s)), soul patch, and middle aged; wearing royal or dark blue "79" Tshirt ( w/ large orange # "79" on back & large orange mandala graphics & white # "79" on left chest); sand colored camo cargo shorts, black ankle socks and hiki...See more

Patrick E. Cooley likes this.



Ashton Isht Jason Moreno seems awfully concerned & agro about this page & "my life"... Gee, why would that be?

8 August 2011 at 07:14 · 2



Jason Moreno Im not concerned one bit, i just fail to see why youre putting in so much effort into this when your time could probably be spent elsewhere on somethin alot more beneficial to yourself , you can do this for the rest of your life for all i care lol

8 August 2011 at 09:46



Ashton Isht If you're "not concerned", why are you spending time here, trolling? I don't need

## (2) User-led policing as a commodity



**Internet Eyes**  
Detecting Crime As It Happens



### (3) Sharing as a cultural practice



A grown man is mad at his girlfriend at Olive Garden & has made a menu fort 🤔💀



# Move The Fuck Over, Bro

FAQ

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May 13th, 2014 at 10:05AM



Met this egregious fucker this morning. The woman on the right spend the whole journey like that, trying to get away from that wandering leg

nintendopunk reblogged this from movethefuckoverbro

This man was "enjoying" himself on the overground making eye contact with my girlfriend



Shauna Hunt confronts men about 'FHRITP' v...



# Concluding Remarks

## Jennifer Pawluck's Instagram harassment case a cautionary tale

Jennifer Pawluck, 22, found guilty of harassment after posting photo of anti-police graffiti to Instagram

By Sidhartha Banerjee, The Canadian Press Posted: Apr 25, 2015 3:01 PM ET | Last Updated: Apr 25, 2015 3:01 PM ET



Jennifer Pawluck posted a photo of anti-police graffiti she did not do herself, along with several anti-police hashtags.

883 shares



Facebook



Twitter



Reddit



Google

The guilty verdict against a woman who posted a photo of graffiti depicting a Montreal police officer with a bullet in his head should remind users of social media to be cautious about what they publish, experts said Friday.

### ■ Granby moves to fine people insulting police on social media

Jennifer Pawluck, 22, snapped a shot of someone else's graffiti work and uploaded it with anti-police hashtags to Instagram, a photo-sharing online app.

Cmdr. Ian Lafrenière, who was depicted in the graffiti, told Pawluck's

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### Must Watch