Diversity And Equity...Community Building Strategies In Public Libraries For Multicultural Communities

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The research project focused on the community building potential in the public library due to diversity in multicultural groups. Diversity in Australia and the social fabric is a challenge for social cohesion and social capital. The project was aimed at investigating the impact of multiculturalism on the social fabric and the social capital within the community. A quantitative research project investigated the current level of public access to multicultural groups to enhance the understanding of social capital issues in the multicultural society. The project was implemented in five public libraries in metropolitan Sydney, Australia, and the data was analyzed using statistical methods to identify the factors that contribute to social capital.

The project identified two key factors that contributed to social capital in multicultural libraries: the provision of multicultural community services and the provision of English language classes. The provision of multicultural community services provided a platform for multicultural groups to socialize and build social capital. The provision of English language classes provided opportunities for multicultural groups to improve their English language proficiency and access to resources.

The project recommended that public libraries should provide multicultural community services and English language classes to enhance social capital in multicultural communities.

**References**


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Presentation sponsored by Edith Cowan University, School of Computer & Security Science.

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**Methodology**

The Mixed-Methods strategy employed a combination of qualitative and quantitative techniques in the data collection about the public library environment.

**Research Questions**

1. To what extent, do multicultural public libraries promote social capital?
2. How is social capital measured in multicultural public libraries?
3. How do multicultural public libraries promote social capital?

**Results**

**Multicultural Public Library Policy**

- **Public Library**
  - **Community Building**: Public Library & Multiculturalism
  - **Electronic Web questionnaire survey of Public Library personnel**

- **Community Building**: Public Library & Multiculturalism
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**Multicultural Public Library Policy**

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**Recommendations:**

- **Public Library review**
  - **Community Building**: Public Library & Multiculturalism
  - **Electronic Web questionnaire survey of Public Library personnel**

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**Discussion**

- **Public Library**
  - **Community Building**: Public Library & Multiculturalism
  - **Electronic Web questionnaire survey of Public Library personnel**

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**Conclusion**

- **Public Library**
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